



FAB

Fast-track Action Boost

Co-funded by



Newsletter n°3

FAB project will provide a tailor made support structure/network to prepare refugees and asylum seekers for integration into the labor market, particularly women who are a vulnerable group.

One of the aims of the project is: adapting, testing and adopting the most relevant and effective experiences in each context.

Models and practices showed during the study visits are of two types:

- ▶ fast-track measures for early and successful integration in the local labor markets,
- ▶ measures appropriate to and/or directly targeting women.

A Transfer and Adaptation plan presents:

- ▶ detailed elements of the practice(s) and models to be adapted and transferred;
- ▶ description of what kind of professional(s) should be involved in Peer mentoring actions planned (i.e. refugees' NGOs/CSOs, local authorities, other relevant stakeholders);
- ▶ pre-conditions, opportunities and risks of adaptation and transfer processes;
- ▶ detailed planning and scheduling of Local Empowerment Workshops (LEWs).

WHAT'S LEWS

The Mentoring System among cities

Newsletter n°3

A LEW is a tool for the adaptation and transfer of selected practices and measures to relevant contexts. Experts from the cities with which a reinforced cooperation is planned has been invited to join them.

LEWs results also serve to fine tune the implementation framework for the pilot testing with refugee population. This include all practical arrangements agreed to during the LEW implementation, i.e.:

- ▶ organizations and staff profiles (of those concretely involved in the pilot implementation with refugees);
- ▶ partnership and cooperation arrangements in place;
- ▶ ToT curriculum, including:
 - the common contents,
 - the context-specific indications,
 - the competence framework planned and the respective learning outcomes intended.

PROJECT'S LEWS

A LEW is a tool for the adaptation and transfer of selected practices and measures to relevant contexts

Here the results of the project's LEWs realized in 2019 and early 2020.

The Local Empowerment Workshops

Berlin to Stockholm

Milan to Wien

Milan to Belgrade

Stockholm to Berlin

Stockholm to Milan



LEW: Stockholm→Milan

Milan: 4–5 July and 15–16 October 2019

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Second LEW Stockholm to Milan
- CFP Grandi, Milan.

Key words for implementation:

Integration of knowledge/skill.

Dialogue.

Build professional skills.

Engagement of people.

One-word challenge:

Job mindset.

Host City

Milan

Mentor City

Stockholm

1st LEW Date and Location

4-5 July 2019, AFOL Metropolitana

2nd LEW Date and Location

15-16 October 2019, AFOL Metropolitana

Parts/Elements of the good practice to be transferred

First approach to the SFX Program (Swedish for Professional) and evaluation of YFI - Vocational training with integrated language learning for immigrants.

This Program is structured to increase the capacity of adult education in City of Stockholm to integrate effectively language and vocational training in an educational program for low educated adult immigrants in order to speed up their attainment of a relevant language and vocational competence.

Most urgent needs identified in the hosting city

Several refugees/asylum seekers have often difficulties in the social/job integration due to their lack of knowledge of Italian language.

The Municipality of Milan and several schools in the city (also AFOLMET vet centers) offer basic language training.

Some specific experiences have been done in the past (eg. Agriculture) and the opportunity to mix professional and language training seems to be a good starting point for efficient integration.

Expected results of the transfer and the mentoring process

SFX is becoming IFX through the two LEWs already held in Milan. The implementation will focus on kitchen jobs. AFOL Metropolitana carry on the pilot project at the Achille Grandi VET school for cooking. It will probably involve migrants at large together with refugees. There's a plan to match FAB with two other EU projects that AFOL Metropolitana and the Municipality of Milan are implementing on the same subject. This would allow to provide our target group with extra training and proper job internships.

LEW: Berlin Stockholm

Stockholm: 4–5 March and Berlin: 23–24 March 2019

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First LEW Berlin to Stockholm, Municipality of Stockholm.

Key words for implementation:

Outreach work.

Gaining trust.

Involved city districts.

Adjustment to local needs.

Empower women.

One-word challenge:

Segregation.

Host City

Stockholm

Mentor City

Berlin

1st LEW Date and Location

4-5 March 2019, Stockholm

2nd LEW Date and Location

23-24 May 2019, Berlin

Parts/Elements of the good practice to be transferred

Stadtteilmütter (Neighbourhood mothers) is a successful method that has been developed in Berlin through many years. By employing women with migrant background to do outreach work in their local neighborhood, women can get right information in their mother tongue. The City of Stockholm is importing the method, and developing it to local needs.

Most urgent needs identified in the hosting city

Many women face a risk of isolation, by not being able to navigate in the Swedish society. By the support of Neighborhood mothers, they can take part of measures, study and enroll their children at preschool, which enables establishment in society.

Expected results of the transfer and the mentoring process

The method Neighbourhood mothers is developed to local needs and being recognized through the city of Stockholm. The model is tested in several city districts where women are employed as "Stadsdelsmammor".

This would allow to provide our target group with extra training and proper job internships.

LEW: Milan → Wien

Milan, 18–19 February and 11–13 March 2019

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Second LEW Milan to Wien, AFOL Metropolitana.

Host City

Wien

Mentor City

Milan

1st LEW Date and Location

18-19 February 2019, AFOL Metropolitana

2nd LEW Date and Location

11-12-13 March 2019, AFOL Metropolitana

Parts/Elements of the good practice to be transferred

AFOL Metropolitana will share its experience from the project “Esagono” (2011-2017) in which several orientation/guidance services were provided to young people (age 12-18) and their parents to achieve the right school choice and to reduce the early school leaving.

This experience built also a strong network of stakeholders to address the NEET (Not in Employment Education or Training) issue, as Public actors, VET centers, NGOs working with disadvantaged persons.

Most urgent needs identified in the hosting city

The focus is on those parents who are challenged by the Austrian school system, the further education system and the job market for their children due to immigration.

On the one hand, uncertainties arise due to the new, complex Austrian education and labor market system to the parents; on the other hand, these uncertainties often are the reason for misunderstandings in the schools and public administration.

Expected results of the transfer and the mentoring process

Parents with a refugee and immigrant background receive two main types of training and counselling: (1) providing information on the conditions in schools with regard to the parents' rights and obligations and (2) receiving advice on the vocational and educational opportunities of their children.

Wien would adapt Esagono model as to approach parents refugee, inform them about their rights and obligations, create a platform to guide and counsel them in an easy way.

Key words for implementation:

Encouraging parents' participation.

Together on an equal footing.

Breaking down barriers to social mobility.

Educational attainment, not depending on the parents' socio-economic background.

One-word challenge:

Equity in Education.

LEW: Milan → Belgrade

Milan, 7–8 October 2019 and Belgrade, 22–23 January 2020

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First LEW Milan to Belgrade, AFOL Metropolitana.

Key words for implementation:

Outreach.

Awareness rising.

Equal opportunities for job search.

Build professional skills.

One-word challenge:

Women labor market integration.

Host City

Belgrade

Mentor City

Milan

1st LEW Date and Location

07-08 October 2019, AFOL Metropolitana and CELAV, Milan

2nd LEW Date and Location

22-23 January 2020, Palace of Serbia, Belgrade

Parts/Elements of the good practice to be transferred

In this year the City of Milan, has developed a strong system to address the needs of refugees/asylum seekers in terms of inclusion, to let them approach efficiently the world of work and to obtain a progressive integration in the society.

The employment services dedicated to this target group are several and mostly related to public authorities and social actors. Then there is of course also a private network of employment agencies but is not specifically addressing our target group.

Italian FAB partners will show how a refugee/asylum seeker approaches his/her arrival in the city of Milan and “walks” through several steps to obtain early assistance, provide documents, achieve language/professional training, receive guidance support and (finally) come in the Public Employment Center.

Most urgent needs identified in the hosting city

Insufficient level of Serbian language is the biggest obstacle for job search and employment. Most employers considered that the primary barrier to the employment of asylum seekers is insufficient knowledge of the Serbian language. Lack of asylum seekers initiatives to take steps on their own regarding job search is also connected to insufficient level of Serbian language.

On the bases of the field research in asylum centers Banja Koviljača and Krnjača in Belgrade it is concluded that majority of asylum seekers would attend job training for specific jobs including women. Asylum seekers have submitted proposals for future workshops that will first address the advanced level of the Serbian language, then IT sector workshops, arts and manufacturer skills (such as hairdressers, nail specialist, etc.).

Furthermore, it is identified that asylum seekers have difficulties in getting information about a possible open job position, procedures and available employment services and job opportunities. Majority do not dismiss the opportunity to learn via internet platform and they would like to be informed via emails or SMS about currently available jobs.

Expected results will be achieved through four group of activities.

First two groups of activities are focused on streamlining and equal distribution of information for all migrants on the territory of the Republic of Serbia. This will be improved through development of web application that will facilitate accessibility to all important information related to the rules, procedures and rights for education and employment, important links for job search relevant and contacts

LEW: Milan Belgrade

Milan, 7–8 October 2019 and Belgrade, 22–23 January 2020

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First LEW Milan to Belgrade,
AFOL Metropolitana.

as well as news. In addition, unique brochure/leaflet will be designed and distributed providing all necessary information about education and employment services at one place.

Third group of activities is focused on creating a model of outreach programme for the migrants in the territory of the Republic of Serbia with regards to their possible engagement and integration in the labour market. Through info days in two asylum centres in Krnjača and Banja Koviljača awareness will be raised about rules, procedures and rights of the asylum seekers regarding education and employment as well as role of the National Employment Service and other institutions in that process.

Fourth group of activities will be focusing on creation of possibilities for integration on labour market considering demand of the labour market and professional interests of the asylum seekers. The plan is to target asylees on the territory of Belgrade with certain vocational training on the bases of their preferences and labour market demand as well as to target asylum seekers in Banja Koviljača and provide them most important two types of courses as recognised by the context research i.e. IT and Serbian language courses.

LEW: Stockholm → Berlin

Berlin, 22 February and 23 May 2019

Newsletter n° 3



Second LEW Stockholm to Berlin
- Metropolis Net, Berlin.

Key words for implementation:

Outreach.

Network management and interagency work.

Language learning.

Common Train of Trainers curriculum.

One-word challenge:

Job Boost.

Host City

Berlin

Mentor City

Stockholm

1st LEW Date and Location

22 February 2019, Metropolis Net (Berlin)

2nd LEW Date and Location

23 May 2019, Metropolis Net (Berlin)

Parts/Elements of the good practice to be transferred

Sfx – Intense language studies combined with vocational classes for newly arrived professionals in the Stockholm region. YFI offers vocational training for immigrants with integrated language education. The aim to increase the capacity of adult education in the City of Stockholm to effectively integrate language and vocational training in an educational program for low educated adult immigrants. The project try methods to speed up their attainment of relevant language and vocational competences. YFI offers education and training for occupations such as assistant nurse, construction worker and chef. The target group is adult immigrants with short school background – from 6 years in comprehensive school up to early stages of upper secondary school. Some also have limited learning skills.

Most urgent needs identified in the hosting city

Possible integration of the three projects selected - Sfx – Swedish for Professionals;

YFI - Vocational training with integrated language learning for immigrants and Efas - Unit for Business Collaboration at the Labour Market Administration within the Job-Boost pilot to be started in Berlin. The program alternated the policy framing from the Senate, with the presentations from Stockholm and several discussions – in working groups and plenaries, with the aim to further refine the JobBoost concept, and drat a work plan for the future LEW and the piloting phase. The process continued with ongoing communication and refining the implementation schemes from both sides.

Expected results of the transfer and the mentoring process

Analysis and transfer to Berlin of the practices from Stockholm: Sfx – Swedish for Professionals; YFI - Vocational training with integrated language learning for immigrants; Efas - Unit for Business Collaboration at the Labour Market Administration and presentation of the pilot project in Berlin.



WHAT'S NEXT?

Increase effective refugee integration in partner cities and countries through piloting and testing innovative practices.

5 pilot implementation schemes will be carried out, to:

- ▶ Prepare the staff, counselors, practitioners to deliver the pilot implementation schemes, and
- ▶ To pilot the services with refugees, asylum seekers and beneficiaries of international protection in the different territories.

Newsletter n° 4 “Pilot experiences: Berlin and Stockholm”

Newsletter n° 5 “Pilot experiences: Milan, Wien and Belgrade”

“Special Edition”:

how the health emergency related to Covid-19 is affecting the partner countries and how the members of the consortium are dealing with it, in reference to the project's activities.

The FAB project is led by



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In partnership with



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